

TERMS OF SALE

Please be advised that upon purchase of product from Illuminations, the following **TERMS OF SALE** apply:

Any changes in orders must be submitted in writing and approved by Illuminations. No changes or cancellations will be accepted once the confirmation is received by the factory.

Errors in arithmetic or in price are subject to change.

Unless specifically requested by the purchaser, all truck deliveries are dockside. Additional inside delivery services must be specifically requested and are subject to additional charges which vary according to size and weight of shipment and distance of inside location.

Delivery of goods to common carrier or licensed trucker shall constitute delivery to buyer. All risk of loss or damage in transit shall be borne by purchaser.

Purchaser must examine all goods upon receipt for damage and notify Illuminations within 10 days. Failure to do so may result in denied claim.

Illuminations shall not be liable for failure to deliver or delays in delivery occasioned by causes beyond our control, including without limitation, strikes, lockouts, inability to obtain materials or suppliers, and governmental acts and regulations.

Unless otherwise specifically requested by the purchaser, all truck deliveries are prepaid by Illuminations and billed to the purchaser.

No returns of goods will be accepted without written consent and shipping instructions from Illuminations. This applies to returns of non-defective and defective merchandise. Returns of non-defective products, when approved, will be subject to a restocking charge. Returns of defective goods are regulated by warranty policy and must follow proper procedure.

If Illuminations is obliged to collect any overdue amounts from purchase, Illuminations shall be entitled to recover from purchaser, in addition to its damages, all costs of collection, including, but not limited to, a reasonable attorney fee.

All shipping schedules are estimates and should not be used for scheduling installation.

Due to the particular characteristics in the art of artisan glass making, pieces blown and/or finished by hand may present air bubbles and/or light streaks, or discoloring. These aspects are typical of the high quality, hand blown and hand finished glass product, and they should not be considered as defects in the workmanship.

Returns will only be accepted if merchandise is uninstalled and in the original box. A 50% restocking fee will apply. And merchandise must be returned within 30 days. Installed fixtures are not returnable.

D o w n t o w n

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